



11/21/05

Federal Communications Commission
445 12th St., S.W.
Washington, D.C. 20554

Re: WC Docket No. 05-196

Subscriber Notification Report

Dear Sir/Madam:

As per requirements by the Federal Communications Commission (FCC), Razorline has contacted each of its customers via letter sent by U. S. Mail on August 1, 2005 notifying them in plain language of the circumstances under which E911 service may not be available through their Voice Over Internet Protocol (VoIP) device and/or may be limited by comparison to traditional E911 service.

Due to Hurricane Katrina there was a delay in receiving the 911 Acknowledgement forms that were sent out to some customers in the affected areas. However, Razorline has now received 100% of the 911 Service Acknowledgement letters back that were sent out as of August 9, 2005. The acknowledgement letters are placed in the customer's file.

Razorline has distributed warning stickers to each customer, sent August 8, 2005 with a letter instructing them to place the labels on or near the VoIP equipment. The warning stickers were sent via U. S. Mail.

The following individual is responsible for the company's compliance efforts with the VoIP E911 Order:

Andrea Anderson
Customer Support Specialist
3525 N. Causeway Blvd., Ste, 500
Metairie, LA 70002
Phone: 504-274-1708
Email: aanderson@razorline.com

Regards,

Andrea Anderson

Andrea Anderson
Razorline, LLC
Customer Support Specialist